Bar & Nightclub Occupancy Management

For managing the influx of visitors during busy hours.

BAR & NIGHTCLUB REQUIREMENTS

- By law, the nightclub needs to ensure that occupancy does not exceed the licensed capacity.
- For crowd control, it is necessary to ensure that
 - The capacity limit is not breached
 - Control access to the bar for suspicious individuals based on the blacklist
- Maximise customer experience and overall attendance while avoiding excessive queuing.
- Management needs to be alerted to any extraordinary circumstances.
- Reliable, accurate measurements for mission critical operations.

Case Studies >>

SYSTEM DESIGNS

- 3D Pro2 footfall counter
 - Has IR LED works well in a low light environment.
 - Staff exclusion button to exclude staff from the counts.
 - Configuration to exclude guard hovering around the door
- FaceCam Facial recognition at the door to scan all faces.
 - Real-time sends out notifications when a VIP or Blacklist is detected
 - App to add/remove VIP and Blacklist
- Live Ticker at the entrance
 - Helps security guards to manage occupancy
 - Can manually adjust if there is a perceived discrepancy.
- "Busyness" widget on public website
 - To manage expectations of your customers
 - Help to spread out the traffic, and would increase the overall attendance.
- V9 software Management's Business Intelligence
 - Profiling and benchmarking each site's SLA and KPIs.
 - Quantifying breaches and identifying improvement plans.
 - Planning staff and food ordering based on predicted traffic in the next two weeks.

Equipment:

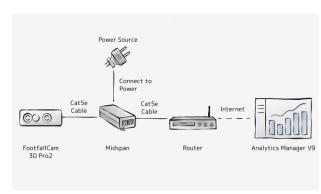
- FootfallCam 3D Pro2 (IR) Count visitor In/Out on entrances under low light environment
- <u>Staff Exclusion Button</u> to discount the staff footfall.
- <u>FaceCam</u> Facial recognition of the visitors (VIP, Blacklist)
- <u>Live Ticker</u> Live dashboard to display the occupancy of the premise.
- FootfallCam V9 Cloud Reporting Software

Installations:

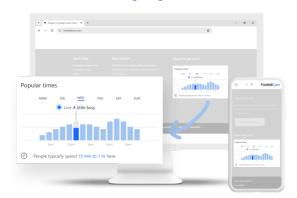
- FootfallCam 3D Pro2 is using Cat5e/Cat6 cables connecting to the premise's network switch. PoE injector is included for POE power source.
- FaceCam and Live Ticker are connected to 3D Pro2 using RS485



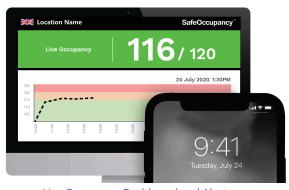
Widely deployed in Bars and Nightclubs



Cabling Diagram



"Busyness" Widget on websites



Live Occupancy Dashboard and Alerts

- cable, and can be daisy chained.
- Accuracy tuning of the Pro2 people counter inclusive in the 3D Pro2 purchase
- Install yourself or by a FootfallCam approved installer

Use Cases

Metrics:

- Seating Occupancy, Visit Duration, Number of Visitors
- Predictive analysis based on historical patterns, weather, holidays

Use Cases:

- **Visitors**: Widget on the website to view the 'busyness' of the bar/nightclub.
- **Security Guard**: Live occupancy display to manage capacity limits, facial recognition to control visitor access or refuse entry.
- **Bar/Nightclub Manager**: Planning product ordering and managing inventory supplies.
- **Bar/Nightclub Owner**: Assessing seating availability, staff number SLA review for all branches.

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Maintainability:

- Dedicated Account Manager
- Self Support: <u>Health Check</u>, <u>Support Helpdesk</u>
- Support Contract: Support Contract Template-

Data Exports:

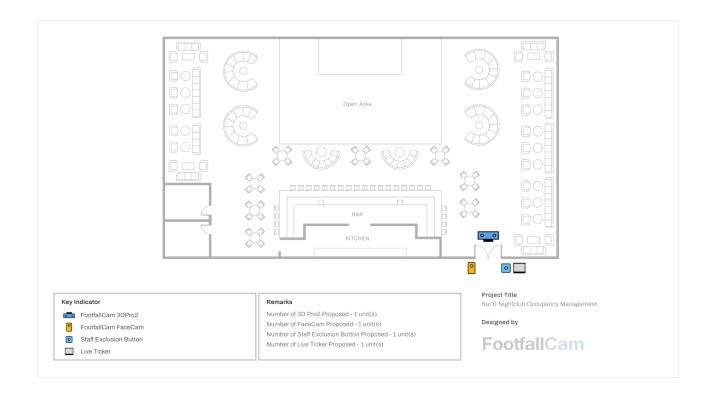
 4x export methods: <u>Download or Email with Excel or CSV</u>, <u>FTP</u>, <u>PowerBI connectors</u>, <u>custom API</u>.

NEXT STEPS

Buying Process:

- Trial for one 3D Pro2 (IR) at the entrance to assess the full functionalities
- RFQ Request for Quotation template
- Explore more >>

FLOOR PLAN DESIGN



Executive Summary

- Comply to the licensed capacity Automate capacity management at all times.
- ✓ Easy management of VIP and suspicious individuals' access with auto detection function.
- ✓ Improve Visitor Experience Visitors can pre-plan their journeys and avoid disappointments.
 - $\circ\quad$ With greater visibility, busy hour traffic would be evenly spreaded out.
 - With real time alerts, managers can rectify traffic overflow immediately.
- Reduce waste Predictive analysis to estimate the amount of food to order in the coming week.
- Cost effective.

References:

- FootfallCam 3D Pro2 People Counter <u>Datasheet</u>
- Staff Exclusion Button Datasheet
- FootfallCam V9 Cloud <u>Datasheet</u>

- FaceCam <u>Datasheet</u>
- Live Ticker Datasheet
- Service Level Agreement (SLA)